

Adult Care and Well-being Scrutiny Panel - Summary Report

Quarter 2: September 2023

Key Priorities ASC Business Objectives:

Reduce the number of older adults and adults aged 18-64 whose long-term support needs are met by admission to care homes.

Increase the number of customers whose short-term support services enable them to live independently for longer.

Increase the number of older people who stay at home following reablement or rehabilitation.

Prevent, reduce or delay the need for care.

1. Admissions to Permanent Care per 100,000 (18-64)

2023-24 Target rate = 18.1

Worcestershire 18-64, Population = 347,748, Estimated population updated April 2023

Good Performance = Lower

Definition: Long-term support needs of adults aged 18-64 met by admission to residential and nursing care homes, per 100,000 population. ASCOF 2A(1)

Analysis:

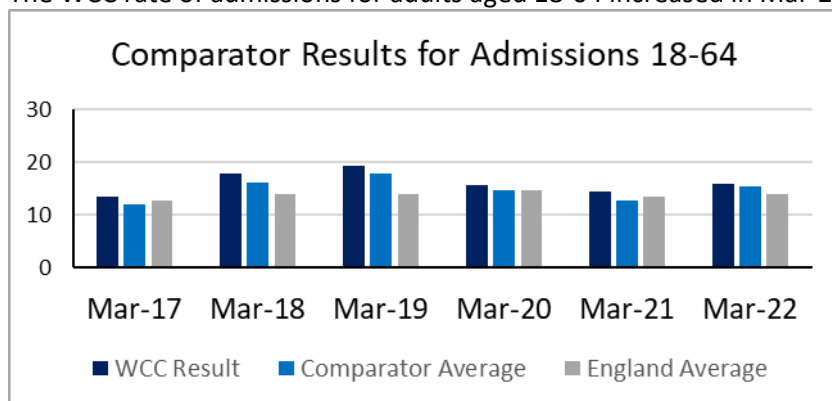
This national indicator looks at planned admissions and as such includes 12-week disregards, so potentially some of those included will eventually become self-funders.

The data includes people within the age group 18-64 who have physical disabilities, learning disabilities or mental health issues.

Controls are in place to ensure that permanent admissions are minimised and are only used where there is no other support available in a community-based setting. Work is ongoing to ensure that maximum use is made of services such as supported living, and all options to support adults aged 18-64 to remain living independently or with families are considered as a priority.

Comparator Data: (Latest national data available is 2021-22)

The WCC rate of admissions for adults aged 18-64 increased in Mar-22 to 15.8 and is also above the comparator and England average.



Year / Month	WCC Result	Comparator Average	England Average
Mar-17	13.3	12.0	12.8
Mar-18	17.9	16.0	14.0
Mar-19	19.3	17.8	13.9
Mar-20	15.5	14.7	14.6
Mar-21	14.4	12.8	13.3
Mar-22	15.8	15.3	13.9
Mar-23	17.3	*	*

* March 2023 comparator results will be added once published (expected in the near future).

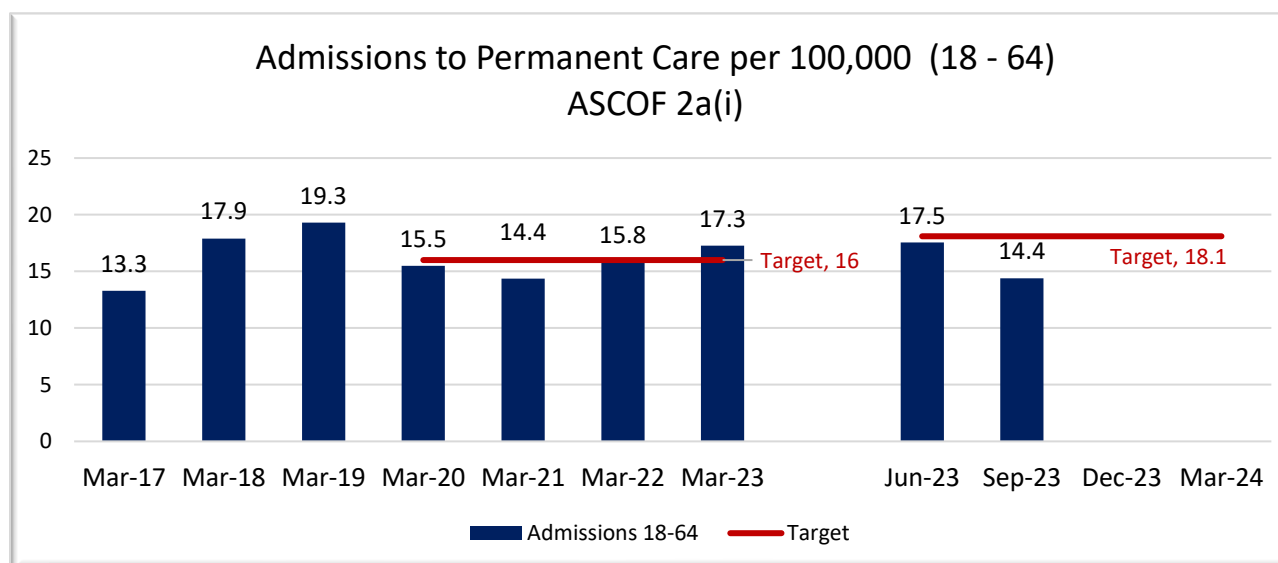
Worcestershire Results (Reporting Method: Rolling 12 Months)

Month	Mar-21	Jun-21	Sept-21	Dec-21	Mar-22	Jun-22	Sept-22	Dec-22	Mar-23	Jun-23	Sept-23
Result and RAG	14.4	17.6	20.5	19.9	15.8	16.1	16.1	16.7	17.3	17.5	14.4
Numerator	49	60	70	68	54	56	56	58	60	61	50

Admissions per Month	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sept-23	Total
No. of Admissions	7	6	2	5	4	5	3	3	6	1	6	2	50

Commentary: Over the period 2019-2021, the rate of admissions for adults aged 18-64 people fell and was particularly low in Mar-21 due to the pandemic. Numbers rose during 21-22, returning to just above pre-pandemic levels at year end. National results for 21-22 show Worcestershire just over the comparator average and well above the national average (where good performance is low). During 2022-23, the rate increased from 14.38 (50 people) in April 2022 to 17.3 (60 people) in March 2023 (Green against a target of a rate of 16 admissions). For September 2023, the result was 14.4 (50 people), Green against a target rate of 18.1 admissions. The figures from April 2023 onwards are provisional and will be revised when updated population figures are released (expected in the near future). All placements are routinely scrutinised and alternatives to admission considered as the preferred option. Additional scrutiny of all funding decisions is currently in place to ensure maximum use of prevent, reduce, and delay options to maximise people’s independence wherever possible. Where long term funded services are required, best value principles are applied, and any themes/improvement actions identified and discussed. We have recently commissioned some block purchased residential beds in the County to promote best value.

Graph: Admissions to Permanent Care per 100,000 18-64



2. Admissions to Permanent Care per 100,000 (65+)

2023-24 Target rate = 554.2

Worcestershire 65+, Population = 140,204, Estimated population updated April 2023

Good Performance = Lower

Definition: Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population. ASCOF 2A(2)

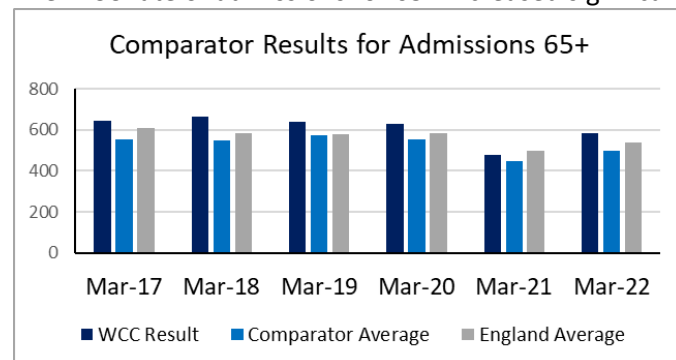
Analysis:

This national indicator looks at planned admissions and as such includes 12-week disregards, so potentially some of those included will eventually become self-funders. Permanent admissions for people over the age of 65 are included in this indicator.

The aim is to support older people to remain living independently, in their own homes, for as long as possible. Measures are in place to ensure that admissions only occur where there is no other option to meet a person's needs. There are audits of new admissions each month to ensure they are appropriate and to identify any key trends/themes with oversight from the People Directorate Leadership Team and at monthly Finance and Performance meetings with senior managers. These are reported to the Assistant Director and to PDLT monthly. As the population ages and has increasingly complex needs the pressure on preventing admissions and early discharge from hospital, becomes increasingly challenging. There will be an implication of Covid on people's long-term health and well-being that could impact on the need for 24/7 care.

Comparator Data: (Latest national data available is 2021-22)

The WCC rate of admissions for 65+ increased significantly in this period and is still above the comparator and England average.



Year / Month	WCC Result	Comparator Average	England Average
Mar-17	642.0	552.2	610.7
Mar-18	663.9	549.8	585.6
Mar-19	637.9	571.3	579.4
Mar-20	629.1	553.7	584.0
Mar-21	475.8	447.2	498.2
Mar-22	585.0	498.6	538.5
Mar-23	536.1	*	*

* March 2023 comparator results will be added once published (expected in the near future).

Worcestershire Results (Reporting Method: Rolling 12 Months)

Month	Mar-21	Jun-21	Sept-21	Dec-21	Mar-22	Jun-22	Sept-22	Dec-22	Mar-23	Jun-23	Sept-23
Result and RAG	475.8	595.2	659.1	639.6	585.0	540.4	495.5	517.3	536.1	560.6	622.7
Numerator	654	818	906	879	804	746	684	714	740	786	873

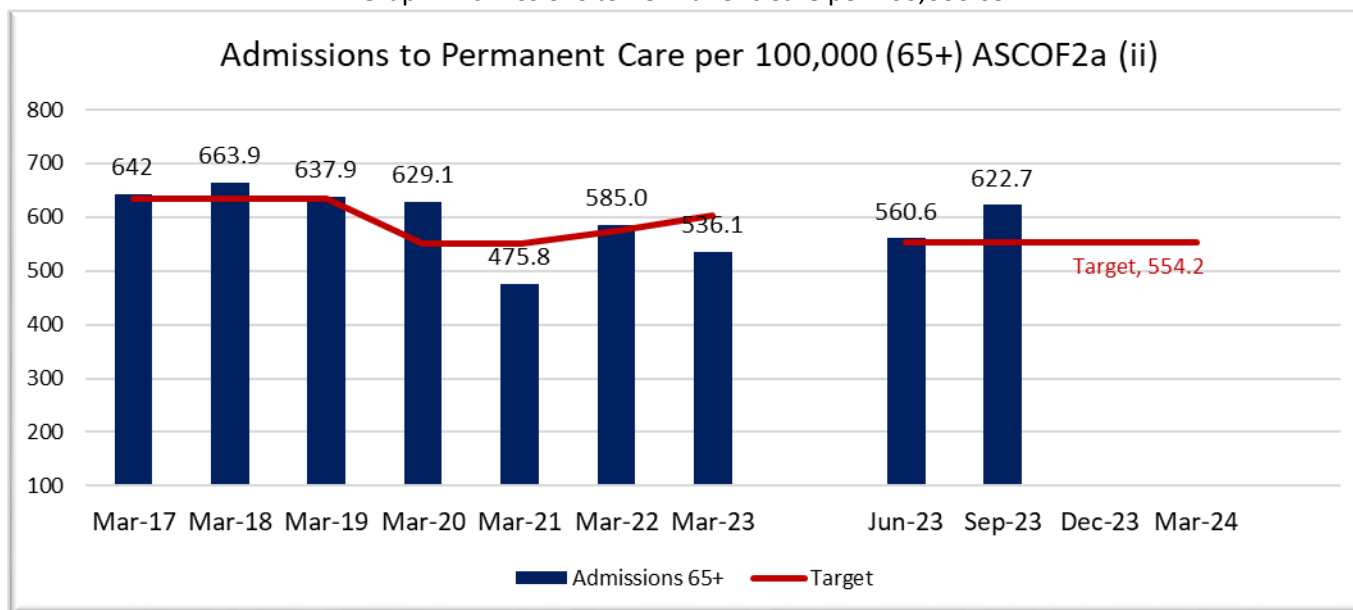
Admissions per Month	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sept-23	Total
No. of Admissions	66	80	58	79	55	89	74	82	81	79	71	59	873

Commentary:

Since 2018 the rate of admissions for older people has been falling - this dropped significantly in Mar-21 due to the pandemic, and although it rose in Mar-22 it was still below pre pandemic levels. Through the latter part of 2022-23 results have increased, ending with a result of 536.1 (740 people) in March 2023 (rated Green against a target of 604). For September 2023, the result is a rate of 622.7 or 873 admissions (rated red against a target rate of 554). The figures from April 2023 onwards are provisional and will be revised when updated population figures are released (expected in the near future.).

High-cost packages, authorisations and actions are being scrutinised as part of ongoing work to manage demand and spend. Continuing Health Care decisions are also examined. Where long term funded services are required, we are using best value principles and have recently audited decisions to identify any themes/improvement actions. Decisions relating to Level 4 / critical incident levels within acute hospitals are impacting on numbers requiring long term care home placements overall as we have spot purchased care home placements to facilitate discharge. We continue work on alternate options in readiness for Winter such as Wraparound care and stepdown care. There are high numbers of homeowners and self-funders in Worcestershire impact the number of admissions as these fall to local authority once an individual's savings run low.

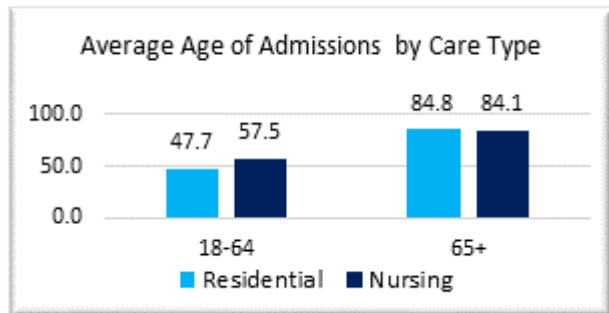
Graph: Admissions to Permanent Care per 100,000 65+



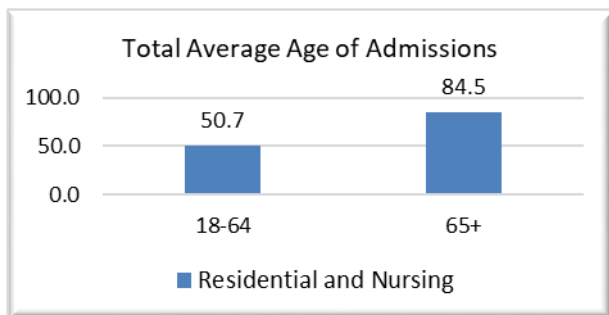
Profile of People Admitted to Long Term Care (Reporting Method: Rolling 12 months, Quarter 2 = October 2022 to September 2023)

Average Age of Admissions by Care Type

Tables and Graphs showing Results up to September 2023



Type of Care	18-64	65+
Residential	47.7	84.8
Nursing	57.5	84.1

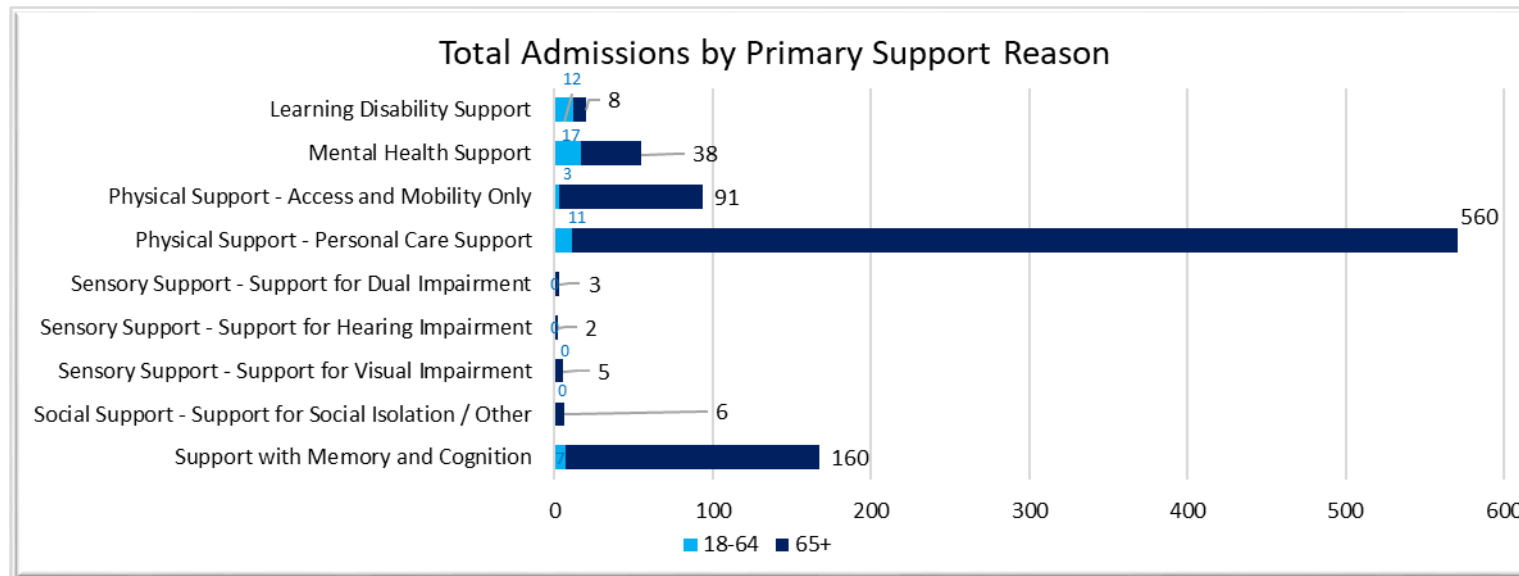


Type of Care	18-64	65+
Residential and Nursing	50.7	84.5

Admissions by Primary Support Reason – Residential and Nursing

Primary Support Reason	18-64	65+	Total
Learning Disability Support	12	8	20
Mental Health Support	17	38	55
Physical Support – Access and Mobility Only	3	91	94
Physical Support – Personal Care Support	11	560	571
Sensory Support – Support for Dual Impairment	0	3	3
Sensory Support – Support for Hearing Impairment	0	2	2
Sensory Support – Support for Visual Impairment	0	5	5
Social Support – Support for Social Isolation / Other	0	6	6
Support with Memory and Cognition	7	160	167
Grand Total	50	873	923

Graph: Total Admissions by Primary Support Reason



Admissions by Primary Support Reason 18-64 – Minimum, Maximum and Average age at Admission

Primary Support Reason	Number of People 18-64	Min Age at Admission	Max Age at Admission	Average Age at Admission
Learning Disability Support	12	18	64	47
Mental Health Support	17	22	63	46
Physical Support – Access and Mobility Only	3	23	60	47
Physical Support – Personal Care Support	11	47	64	58
Sensory Support – Support for Dual Impairment	0	0	0	0
Sensory Support – Support for Hearing Impairment	0	0	0	0
Sensory Support – Support for Visual Impairment	0	0	0	0
Social Support – Support for Social Isolation / Other	0	0	0	0
Support with Memory and Cognition	7	52	63	59
Grand Total	50	18	64	51

3. Outcomes of Short-term Services

2023-24 Target rate = 84.0%

Good Performance = Higher

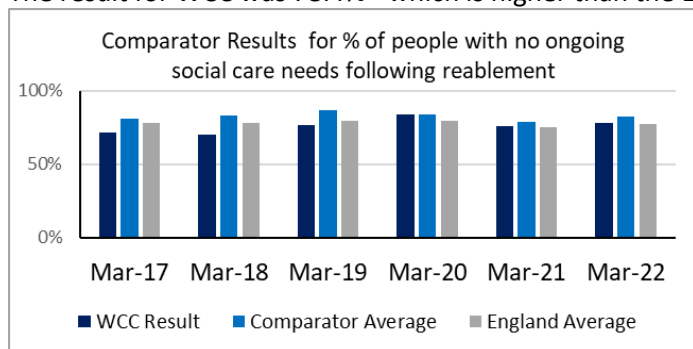
Definition: Proportion of people with no ongoing social care needs following a reablement service – sequel to short term services to maximize independence. (ASCOF2d)

Analysis:

This is a national ASCOF indicator which measures rehabilitation success rates for people (all ages 18+), in terms of the percentage who do not require ongoing services following a reablement service. In Worcestershire the Reablement Service focused on hospital discharge but from Oct-21 the service was expanded to include community reablement. The community team did assist with hospital discharges at various stages during the pandemic, when the cohort was impacted due to a focus on hospital flow. Over time more complex people are being given the opportunity for reablement.

Comparator Data: (Latest national data available is 2021-22)

The result for WCC was 78.4% - which is higher than the England average but below comparators.



Year / Month	WCC Result	Comparator Average	England Average
Mar-17	71.7%	81.2%	77.8%
Mar-18	70.1%	83.5%	77.8%
Mar-19	76.6%	86.7%	79.6%
Mar-20	84.2%	83.9%	79.5%
Mar-21	76.0%	79.1%	74.9%
Mar-22	78.4%	82.7%	77.6%
Mar-23	84.4%	*	*

* March 2023 comparator results will be added once published (expected October 2023).

Worcestershire Results (Reporting Method: Cumulative from April onwards)

Month	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sept-23
Result and RAG	81.8%	82.1%	82.6%	82.9%	83.6%	84.4%	89.7%	90.1%	88.1%	87.6%	86.8%	87.3%
Numerator	762	892	1012	1156	1271	1491	122	254	376	538	665	818

Commentary:

For 2020-21 the result was 76% compared with 84.2% in the previous year. This decrease is linked to pressures during the pandemic as people with more complex needs were discharged from hospital through pathway one to facilitate hospital discharge and flow across the whole system.

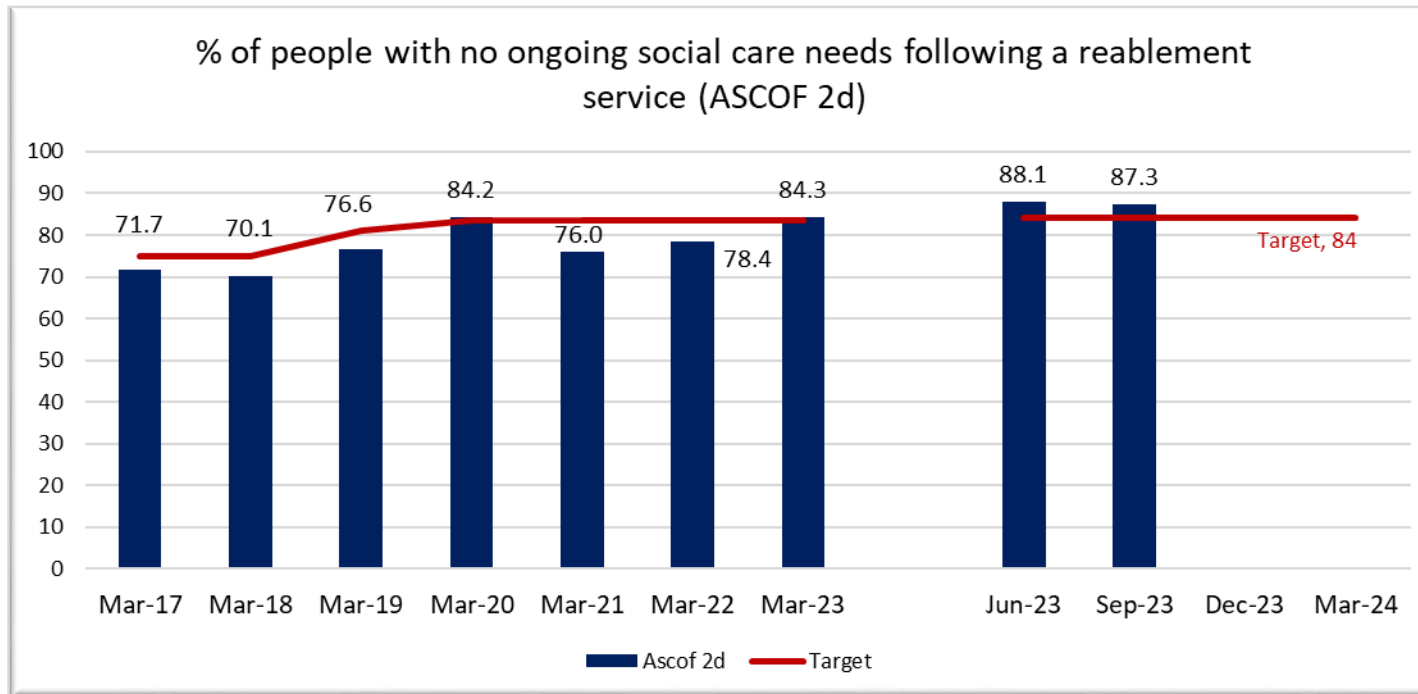
During 2021-22 the result has gradually increased to 78.4% at Mar-22. This was above the England average but below the comparator group.

Results have continued to steadily increase through 2022-23 despite continued pressures across the system, more people using the services and having more complex needs.

During 2022-23 the result gradually increased through the year ending with a result of 84.4% in March 2023 (Rated Green against a target of 83.5%).

For September 2023, the result increased to 87.3% (Rated Green against a target of 84%).

Graph: Percentage of people with no ongoing social care needs following a reablement service.



4. People Aged 65+ at home following Rehabilitation

2023-24 Target rate = 83.0%

Good Performance = Higher

Definition: Older people remaining at home following hospital discharge and a reablement service - Proportion of 65+ who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. (ASCOF 2b)

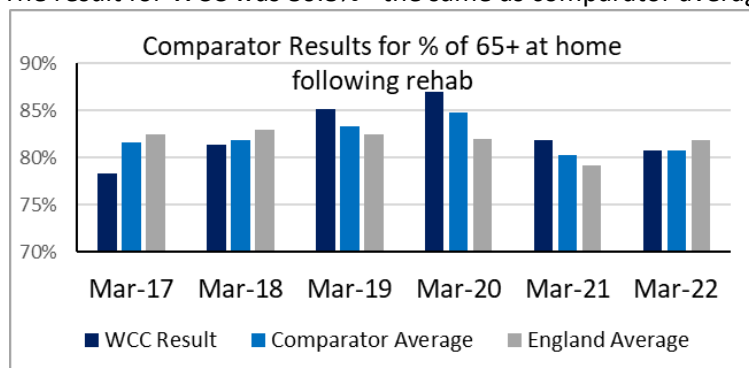
Analysis:

This is a national indicator that measures the percentage of older people who have completed a reablement program on discharge from hospital and are still at home 91 days later, on a quarterly basis. Reablement services include some that are health led.

The acute hospitals are under increasing pressure, and there continues to be higher acuity in patients discharged to reablement services. These services support people being discharged to remain independent for as long as possible, and it becomes increasingly challenging to ensure that they are at home after 91 days as the needs of people using these services become more complex. As before, COVID-19 has significantly impacted this cohort of people.

Comparator Data: (Latest national data available is 2021-22)

The result for WCC was 80.8% - the same as comparator average but lower than England average.



Year / Month	WCC Result	Comparator Average	England Average
Mar-17	78.3%	81.6%	82.5%
Mar-18	81.4%	81.8%	82.9%
Mar-19	85.1%	83.3%	82.4%
Mar-20	86.9%	84.7%	82.0%
Mar-21	81.8%	80.2%	79.1%
Mar-22	80.8%	80.8%	81.8%
Mar-23	83.6%	*	*

* March 2023 comparator results will be added once published (expected October 2023).

Worcestershire Results (Reporting Method: 3 months running total)

Month	Mar-2022	Jun-2022	Sept-2022	Dec-2022	Mar-2023	Jun-23	Sept-23
Result and RAG	80.8%	82.4%	86.6%	84.9%	83.6%	85.8%	87.0%
Numerator	497	548	625	631	622	600	629

Commentary:

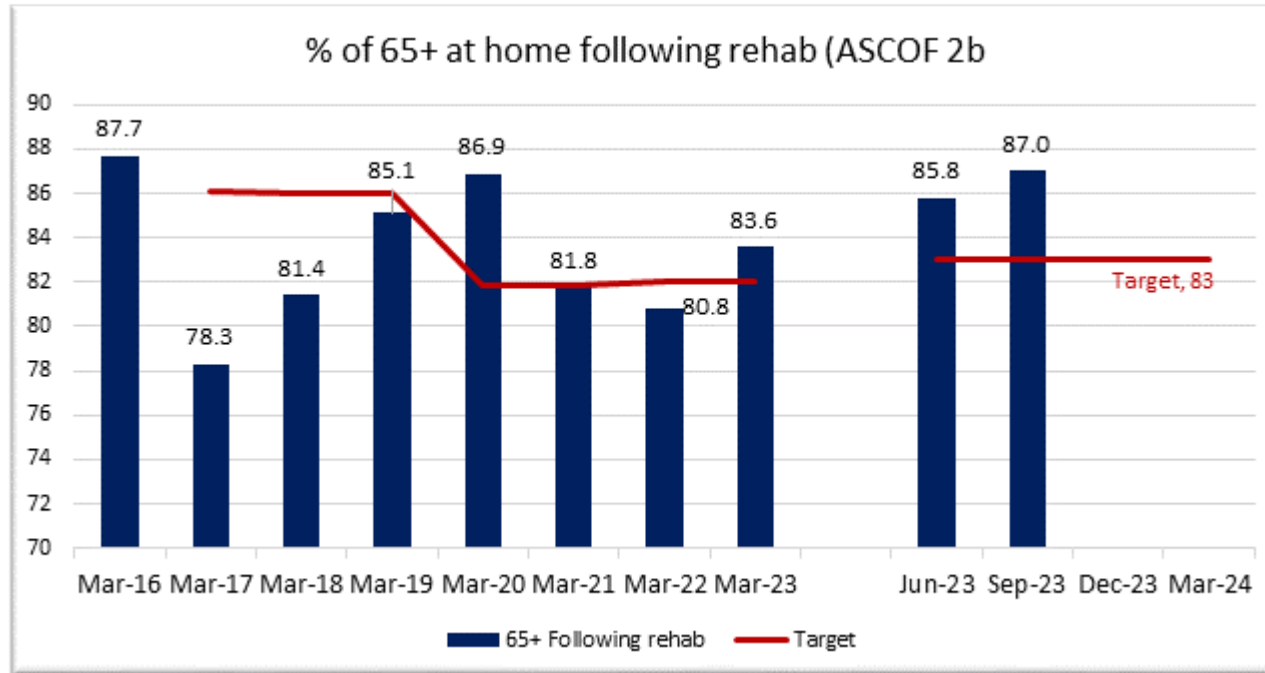
Despite the pressures across the health and social care system due to Covid, performance on this measure for 2021-22 was 80.8%. This was lower than the pre-pandemic level in Mar-20 of 86.9% but a good result considering pressures on the system and acuity of need and in line with comparators.

During 2022-23 the result gradually increased throughout the year until January 2023, then declined during February and March (mainly due to the winter months' reporting).

Result was 83.6% in March 2023 (Rated Green against a target of 82%).

For September 2023, the result was 87.0% (Rated Green against a target of 83%).

Graph: Percentage of 65 plus at home following rehab



5. Annual Care Package Reviews Completed

2023-24 Target rate = 95.0%

Good Performance = Higher

Definition: Percentage of people in services for twelve months who had a review completed in those twelve months or whose review is in progress at that point.

Analysis:

This is a local measure that looks at people who have been in receipt of services for a year or more and checks that they have been reviewed in that period.

Worcestershire Results (Reporting Method: Rolling 12 months)

Month	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sept-23
Result and RAG	85.2%	84.60%	84.1%	83.6%	82.4%	81.5%	81.2%	80.3%	80.2%	81.9%	83.5%	85.7%
Numerator	3997	3974	3964	3917	3884	3838	3816	3839	3846	3929	4008	4162

Commentary:

Increased demand (more contacts and more people receiving services) is impacting on reviewing capacity as are staffing vacancies. Processes are being reviewed to identify efficiencies. Area teams have been supported by an external provider, and performance has improved across all teams. Workforce issues and vacancy rates, including access to agency staff, has impacted on review performance. There are some overtime hours in place to further support the timeliness of reviews and performance is improving as a result, with a prediction to being significantly closer to the target by the next quarter.

Performance for September 2023 is 85.7% (Rated Red against a target of 95%) compared to 80.2% in June 2023.

Graph: Annual Care Package Reviews Completed

